

PATENT

ROC920010038US1 IBM/189)
Confirmation No. 5017

CERTIFICATE OF ELECTRONIC TRANSMISSION

I hereby certify that this correspondence for Application No. 09/921,332 is being electronically transmitted to Technology Center 3622, via EFS-WEB, on November 9, 2010.

/Scott A. Stinebruner/
Scott A. Stinebruner, Reg. No. 38,323

November 9, 2010
Date

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Eric Lawrence Barsness, et al.	Art Unit:	3622
Application No.:	09/921,332	Examiner:	Michael Bekerman
Filed:	August 2, 2001		
For:	ANSWER FULFILLMENT-BASED MARKETING		

AMENDMENT AFTER NON-FINAL REJECTION

Mail Stop AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In reply to the Decision of the Board of Appeals and Interferences dated September 9, 2010, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 9 of this paper.